



BizSmart™ Business Case: Crisis management

BizSmart™ can help the organization that needs to streamline its business processes by putting together: the flow of tasks and operations under a set of business rules, the people who are responsible for certain tasks, and the applications that are used in order to complete a task.



INNOVIS S.A.

377, Syngrou Ave.
Paleo Faliro
17564
Athens, Greece

Phone: +30210 9484182
Fax: +30210 9484394
E-mail: info@innovis.gr





Emergency situations: prevention and efficient reaction

Emergency situations that involve various natural or technological destructions make their undesirable presence more and more frequent in our country. Prevention and efficient reaction to those devastating phenomena presumes explicit and early description of processes for the mobilisation of government owned mechanisms, as well as perfect co-ordination and harmonious collaboration of all involved institutions, without time delays and errors during the critical hours of danger.

BizSmart™ : combination of tasks, jobtitles and applications

BizSmart™ business process management system allows the electronic imprinting of complicated processes, including all anticipated actions and all alternative scenarios for the effective confrontation of natural or technological destructions. Later, it can interlink the steps of the above-mentioned processes, with all responsible jobtitles in any institution (Government, Public Sector, NGOs, etc) that participates in the confrontation of the crisis. BizSmart™ is a highly adaptable product for Internet/ Intranet, as well as for wireless use (personal PC, handheld PC, mobile telephone, etc), a fact that facilitates the participation and the continuous communication with the head offices of users that are already in the critical area. Also, BizSmart™ allows the Responsible Services to have an overall view about the actions that have been taking place to face the crisis, as well as to intervene in the way of the implementation of those actions, depending on the requirements of each case.

BizSmart SAT for crisis management

In the context of extending its business activities in new technology areas, as well as proving its eminent know - how, innovis has undertaken, on behalf of the European Space Agency (ESA), a project that involves the extension of the functionalities of BizSmart™ in satellite communications environment, aiming at the most optimal exploitation of satellite networks and appliances. BizSmart SAT allows the implementation of processes from any point on earth, using each time the available means of communication. BizSmart SAT constitutes the ideal tool for the effective management of situations of crises. Even in cases of destruction of local networks, BizSmart SAT provides an alternative network of communication that allows the co-ordination of forces for the implementation of their critical duties.